

Broadland Environmental Services Ltd
Broadland Flood Alleviation Project

Consultation framework

May 2003

Halcrow Group Limited

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Broadland Environmental Services Ltd

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Strategic Environmental Assessment Consultation framework

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1 Introduction

1.1 *Background to this report*

This document is part of a series of reports that makes up the Strategic Environmental Assessment (SEA) on the Broadland Flood Alleviation Project. The SEA for the Broadland Flood Alleviation Project sets out environmental standards for flood defence maintenance, improvements and first-time flood defences at undefended communities. These standards are the long-term context for BESL's work in Broadland during the Project.

The new SEA document is comprised of six parts:

1. Environmental Standards;
2. Environmental Baseline;
3. Environmental Specifications;
4. Environmental Monitoring;
5. Consultation Framework (this document); and
6. Strategic Appropriate Assessment (European sites).

It serves as a Code of Practice by providing a consistent approach to a broad range of environmental issues at an early, strategic stage. It is a statement of commitment to integrate environmental issues into strategic decision-making. Although the SEA cannot give binding commitments, it does seek to reflect stakeholder consensus. The SEA process will therefore ensure that scheme details are consistent with the agreed environmental objectives, policies and specifications.

The new SEA will update and replace the work previously carried out by the Environment Agency on SEA to provide a broader, topic-based approach to environmental objectives. This update has been developed through extensive dialogue with stakeholders as well as specific consultations.

BESL undertakes a range of consultation in connection with its work. This document sets out BESL's approach to consultation throughout this long-term contract and describes:

- The responsibility for consultation;
- The purpose of consultation;
- The timing of consultation by BESL; and
- The methods by which BESL will undertake consultation.

It also outlines the on-going position regarding options for future stakeholder engagement.

2 Purpose and scope of this framework

2.1

Introduction

This framework covers informal and formal stages of stakeholder engagement that occur at different stages of project planning and design. Specific consultations will take place during future updates of the SEA, during the detailed design and planning stages for compartment improvement schemes, for work at undefended communities and for maintenance schemes.

The purpose of this framework is to clearly set out BESL's and the Environment Agency's approach towards public consultation on the Project. It also sets out different types of engagement that apply according to the purpose of consultation.

Through public engagement, BESL view engagement with stakeholders as a two-way process: explaining the project and seeking information (particularly local knowledge) in order to learn about consultees' own interests and concerns. This will benefit the project by ensuring people are fully apprised of BESL's work. It will also help to identify potential problems at an early stage, allowing BESL to take account of these issues wherever appropriate.

For the first two years of the project CSERGE have been engaged to work with BESL to advise and assist on public consultation. CSERGE is the Centre for Social and Economic Research on the Global Environment at the University of East Anglia.

2.2

Stages of consultation

Consultations will arise at five stages in the project:

1. At a strategic level during the development and update of the SEA;
2. At a compartment level as the planning, design and implementation of flood alleviation improvement work is brought forward;
3. In undefended communities as the concept, design and implementation of flood alleviation improvement is brought forward;
4. In connection with the annual maintenance programme;

5. As part of the statutory planning and consenting process.

BESL will take the lead during the first four stages. For the fifth, the relevant consenting authorities (such as the local planning authority) carry out their own consultations on BESL's proposals as required.

2.3

Types of consultees

There are four types of consultees:

- Key statutory stakeholders, determine consents for the project, or have an advisory role in consents procedures. It is vital that key statutory stakeholders are kept informed and appraised of concepts, design development and forthcoming proposals. The particular statutory roles of the Broads Authority, English Nature, the Environment Agency and the County Councils are recognised. The Flood Alleviation Strategy Working Group of the Broads Authority plays a significant role, given the composition of its membership from major service committees and attendance of specific advisors. Although a charity, the RSPB has an important role as a major landowner and as a specialist advisor on birds;
- Landowners, whose active awareness of and consent to BESL's proposals is normally essential, as is their invaluable local knowledge of the area. The Project acknowledges that the relationship between BESL and landowners requires early and active dialogue. Without the benefit of active, inclusive landowner agreement, BESL may not be able to progress its proposals;
- Non-statutory stakeholders such as local groups, individuals, organisations and businesses. Such stakeholders may have significant influence locally; represent a wider constituency; have a recognised legitimate interest in the Broads; or be all of these. This group includes Broads-wide organisations and community groups, Parish Councils and Internal Drainage Boards. BESL will develop proposals that are based on cost-effective, viable and practical considerations and BESL will apply its own best practice to involve these groups in consultation as early as possible in the process. This approach allows BESL to explain the consultation opportunities of its work clearly and dialogue will make BESL aware of any specific local issues that ought to be considered as proposals are developed.

3 Who and when to consult

3.1

Introduction

BESL has developed a comprehensive consultation list (See Appendix 1) of approximately 1200 organisations and individuals. Details of these contacts are held on a contacts database in accordance with BESL's registration under the Data Protection Act and details of contacts will be updated as necessary. The main types of listings are summarised as:

- Statutory authorities;
- Local and regional representatives of national organisations;
- Landowners (who are not individually listed);
- Locally-based Broads-related organisations and businesses; and
- Local community organisations including Parish Councils.

3.2

Scope of consultation

The decision about which consultees should be included in any given consultation process will depend on whether BESL's proposals are locally based or more Broads-wide. At the compartment level, a large number of consultees will be locally based, consistent with a scheme's effects and opportunities. At a Broads-wide scale, BESL will engage more organisations with a wide interest in the area. The precise selection of consultees for any given proposal will be determined on a case-by-case basis. BESL will refine its approach based on experience and feedback from consultees themselves.

3.3

Timing of consultations

Deciding when to consult is a matter of judgement. Too early and proposals may be too uncertain, too late and designs may appear too far advanced. BESL aims to carry out consultations that provide enough information to allow consultees to understand BESL's proposals and help them make responses in ways that reflect their own remits.

Where detailed schemes require statutory consent it must be remembered that the consenting authority will also conduct its own formal public consultation in addition to any preliminary dialogue carried out by BESL.

3.4

Duration of consultations

BESL will seek to ensure that sufficient time is given for consultees to develop a response, especially those with Committee structure to consult. The time period for consultation will depend on the nature of issues concerned and whether there has been previous dialogue with stakeholders. The consultation period will generally be between 4 and 6 weeks for schemes in most compartments and at undefended communities. For some strategic matters, or for detailed proposals that involve complex or widespread public interests, a longer period may be considered.

4 Strategic consultations

4.1 *Strategic consultations*

The development of the SEA is neither fixed nor finite. It will be subject to annual updating in the light of survey information, monitoring and experience. The ongoing input of all key local organisations and decision-making bodies will be an important part of this development.

During the update of the SEA, a Stakeholder Forum was held to present and debate strategic environmental standards and approaches to further consultations on the SEA in the future. No clear preference was established for future consultations. Decisions by the Broads Authority on its own preferences for ongoing consultation throughout the area will also influence the format of future consultations for the project. While BESL is keen to use any new structures for consultation in the future, BESL is also keen to develop links with existing groups and consultative arrangements in Broadland where these are relevant.

Stakeholders who have expressed an active interest in being involved in the ongoing SEA process (those attending the Forum) will be contacted for their input as required.

5 Project level consultations

5.1 Introduction

Consultations on individual project-level proposals may be either for a compartment or an undefended community.

Stages in project level consultation:

Stage	Statutory authorities	Landowners, undefended communities	Key Broads-wide groups, individuals, businesses, visitors
1 Preliminary informal consultation	↓	↓	↓
2 Main pre-application consultation			
3 Statutory consultation			

Main consultation stages at project level

Stage 1

Preliminary informal consultations with statutory authorities will be conducted in parallel with the initial development of options with the EA as client and project partner. This will help to identify statutory requirements and constraints. The importance and value of early consultations with the Broads Authority is recognised and will provide the scope for further pre-application discussions and detailed design work and a range of site-specific options.

It is particularly important that early consultations take place with landowners and, in the case of undefended communities, with affected residents and businesses. This will indicate whether proposals are practicable and how matters such as access for construction and land requirements can be agreed.

Stage 2

Pre-application consultation will take place before the proposals are finalised for statutory consent (where required). The scope and nature of consultations at this stage includes statutory bodies, key local interest and community groups and landowners. This process will enable BESL to inform a wider constituency about the proposals; to invite responses; to seek preferences of any available options; and to receive other information that could help develop detailed design. This project information will be communicated through a consultation document.

While this stage precedes the planning application, it will run in parallel with project development including documentation for the planning application and supporting information including an Environmental Impacts Assessment (EIA). It provides BESL with the opportunity to consider how it will address feedback and evaluate alternatives and suggestions from stakeholders where practicable. It is vital that substantial areas of conflict and objection are identified and resolved as far as practicable before the proposals are formally submitted for planning permission.

This stage will enable BESL to identify substantial flood defence issues to be resolved through the statutory consulting process and wider partnership opportunities to be developed through other relevant consenting authorities. It is expected that this will normally be the Broads Authority as the Local Planning Authority, where it considers flood defence proposals that require planning permission.

Stage 3

Statutory consultation is a function of the Broads Authority and local planning authority. BESL will become involved in this process only if it is deemed necessary and appropriate.

6 Maintenance

6.1 *Maintenance consultation*

BESL's annual maintenance programme consists of minor works, the majority of which do not require planning permission. BESL will advise key statutory stakeholders before each annual maintenance programme begins. Stakeholders will also be informed of any supplementary scheme brought forward throughout the year. The purpose of this advice is to:

- provide information about the programme of works;
- describe the proposed methods, timing and scope of work;
- invite stakeholders to bring to BESL's attention any specific advice or guidance that should be taken into account when progressing to detailed design.

Any responses that are received at the start of each year may comprise generic guidance; reiterate statutory or policy requirements; or request further information when detailed designs are brought forward. BESL will take responses into account accordingly. Where a respondent specifically requests additional information, clarification or detailed designs, BESL will endeavour to meet reasonable requests as part of statutory consents or licences that are required.

Statutory involvement in maintenance proposals may arise in a number of circumstances such as:

- Planning permission (Broads Authority) if not permitted development;
- Works in or immediately adjacent to European sites (English Nature);
- Works in or immediately adjacent to SSSIs (English Nature);
- Listed Structures (District and/or County Councils);
- Works that impact Red Data Book or Biodiversity Action Plan species (Joint Nature Conservation Committee); or

- Tree Preservation Orders (District Council).

Other situations may also apply where consents are needed. Any consultations will be progressed formally by the relevant consenting authority as required.

In most cases, it is expected that maintenance work will not fall within the planning regulations at all, or will be 'permitted development' under the Town & Country Planning (General Permitted Development) Order 1995. Where the works are 'Permitted Development', BESL still has a duty to advise and inform stakeholders.

Appendix 1

List of consultees

Boatyards

Alexander Cruisers
All Boats of Wayford
Alpha Craft
Anchor Craft
Anglia Diesel Injection Service
Anglia Yacht Brokers Ltd.
Aqua Bell Ltd.
Aquafibre Ltd.
Arrow Boats Ltd
Aston Boats Ltd
Auto Marine Systems
B.B.S. Boat Sales
Bank Dayboats
Barnes Brinkcraft
Beccles Yacht Station
Bees Boats Brundall
Belaugh Boats
Bell Boats Ltd
Betts Moulders
BK Marine Windows
Blakes Holiday Boating
Boat Window Repairs
Boats 'N' Bits
Breydon Enterprises
Brian Greenwood Marine SVCS
Brian Ward
Bridgecraft
Brimbelow Engineering
Brister Craft
Broadland Riverine Boatcraft Ltd.
Broads Edge Marina
Broads Tours Ltd
Broadwater Boats
Broom Boats Limited
Broom J. Boats
Brundall Bay Marina
Brundall Gardens Marina
Buccaneer Boats
Buck L.R.J.
Bure Marine
Burgh Castle Marina & Caravan Park
C&S Marine
Camelot Craft
Castle Craft
Cator Moorings
CC Marine
Cetus Marine Ltd
City Boats
Classic Craft Marine Sevices Ltd
Clevelands Boatyard
Colin Buttifant - Yacht Builder and Boat Hirer
Connoisseur
Conrad Natzio - Boat Builder
Corvette Marine Ltd
Cox's Boatyard
Crompton Marine
Crown Cruisers Ltd
David Linder Boats
Day Launch Hire
Downtide Marine
East Anglian Marine
East Coast Diesel Ltd.
Eastwood Whelpton Ltd
Ellis-Frost Marine Ltd
Escape Sailboat Co. Europe Llc.
F.W. Hall & Son Ltd
Faircraft-Loynes
Fencraft
Ferry Boatyard Ltd.
Fineway Leisure
French Marine Motors Ltd.
Freshwater Cruisers
G.H. Fabrications
Gale Cruisers
George Smith and Sons
Goodchild Marine Services
Gorleston Marine Ltd.
Great Yarmouth Yacht Station
Greater Resources Ltd.
Greenway Marine Ltd.
Griffin Marine
H Webb
Haines Marine
Hampton Boats Ltd.

Harbour Cruisers
 Hardy Marine
 HE Hippersons Ltd
 Hearts Cruisers
 Herbert Woods Boatyard
 Horizon Craft
 Horning Pleasurecraft Ltd
 Hoseasons
 Howard Marine Sales
 Hunters Yard
 JB Boatsales
 JCP Marine Engineering
 Jeckells
 John Parker Boats
 John Williams Boats
 Johnsons Yacht Station
 JPC
 Julies Boat Sales
 Kingfisher Cruisers
 Kingline Cruisers
 Kingsley Farrington - Boatbuilders
 Landamores Boatyard
 Loddon Boatyard
 Lowestoft Yacht Services
 Ludham Bridge Services Ltd.
 Ludham Marine (Holdings) Ltd.
 Maffett Cruisers
 Marinepower Engineering
 Martham Boat Building and Development Co.
 Ltd.
 Maycraft (Boat Services) Ltd
 McNamara Sails
 Mississippi River Boat (Horning) Ltd.
 Mistralcraft (Norfolk) Ltd.
 Moore & Co.
 Mutford Lock & Road Bridge
 Native Yacht Company
 New Horizon Holidays
 Newson F.1985 Ltd
 Norfolk Broads Yacht Co.
 Norfolk Marine
 Norfolk Yacht Agency
 Northgate Marine
 Otter Boats
 Pacific Cruisers (Loddon) Ltd
 Pat Moss Marine
 Pearson W (Marine Craft) Ltd.
 Pegasus Yachts
 Phoenix Fleet Ltd
 Porter Bros (Marine and Industrial) Ltd.
 Powles Marina
 Princess Cruisers Ltd
 Putford Engineering
 Putford Ltd.
 Richarsons (Stalham) Ltd
 Rivercraft - Stalham Yacht Services
 Riverside Marina
 Robinson & Father
 Roger Hodds Repair Team
 Rowan Marine
 Royall Smallcraft
 Russell Marine
 S. J. Sanderson
 S.T. Marine & Engineering Ltd.
 Sabena Marine
 Silverline Marine
 Small & Co (Marine & Engineering) Ltd.
 South River Marine
 Stalham Water Tours
 Stelco UK Ltd
 Summercraft
 Sutton Staithe Boatyard Ltd.
 Swancraft Cruisers
 The Colne Shipping Company Ltd.
 The Farrow System
 The Marine Safety Centre Ltd.
 The Mermaid Yard
 The Norfolk Broads Yachting Co.
 Trend Marine Products Ltd.
 Urwin's
 VIP Harvey Eastwood
 Walklin Cruisers
 Waveney River Tours
 Waveney Stardust
 Wayford Bridge Boat Co. Ltd.
 Wayford Marina
 Whispering Reeds Boats Ltd
 Willow Cruisers
 Windboats Marine Ltd
 Woods Dyke Boat Yard
 Wroxham Boat Sales
 Wroxham Launch Hire
 Wroxham Marine Ltd.

Canoeing and rowing organisations

1st Hemsby Scout Group Canoe Club
BCU Eastern
British Canoe Union
Deben Canoe Club
Dereham Canoe Group
Ipswich Canoe Club
Lowestoft & District Canoe Club
Norfolk School of Canoeing
Norwich Canoe Club
Norwich Eagle Canoe Club
RAF Coltishall Canoe Club
Waveney Valley Canoe Club
Wensum Ospreys Canoe Club
Norwich Rowing Club
Norwich Union Rowing Club
RRC - Amateur Rowing Association

Local Authorities

Breckland District Council
Broadland District Council
Great Yarmouth Borough Council
Norfolk County Council
North Norfolk District Council
Norwich City Council
South Norfolk District Council
Suffolk County Council
Waveney District Council

Environmental groups and organisations

Anglian Otters and Rivers Project
Association of National Park Authorities
Botanical Society of the British Isles
British Dragonfly Society - Norfolk Hawker
British Dragonfly Society (National)
British Dragonfly Society (Norfolk)
British Reed Growers Association
British Trust for Ornithology
Broads Society
Broadsword
BTCV - National
BTCV - Norfolk
Butterfly Conservation
DEFRA - Rural Development Services
ECON - Ecological Consultancy

English Nature - National Office
English Nature - Norfolk Team
English Nature - Suffolk Team
Environment Agency
Friends of the Earth - National
Friends of the Earth - Beccles and Waveney
Friends of the Earth - Norwich
Froglife
Great Yarmouth Bird Club
Greenpeace
How Hill Trust
National Federation of Badger Groups
N&Norwich Naturalists Society
Norfolk Bat Group
Norfolk Bird Club
Norfolk FWAG
Norfolk Moth Survey
Norfolk Ornithologists Association
Norfolk Wildlife Trust
Pond Action
RSPB
RSPB (East Anglian Regional Office)
School of Biological Sciences, UEA
School of Biological Sciences, University of Liverpool
Suffolk Ornithologists Group
Suffolk Wildlife Trust
SUSTRANS - East of England
Ted Ellis Trust
The Broads Authority
Tree Wardens
Footpath Wardens
The Council for National Parks
The Countryside Agency
The Mammal Society
The National Trust (in East Anglia)
The Norfolk Biological Record Centre
The Otter Trust
The Tree Council
The Waterways Trust
The Wheatfen Partnership
The Wildfowl and Wetlands Trust
The Wildlife Trusts
The Woodland Trust
WeBS Organiser
WWF-UK

Fishing clubs and organisations

Abbots Hall Trout Fishery
Anglers Consultative Association
for N&S
Anglian Windows A.C.
Aylsham & District A.C.
Bakers Arms A.C.
Barnards A.C.
Beaver A.C.
Beccles A.C.
Beccles Caxton Piscatorial Society
Beehive A.C.
Betabake AC & Matchmen
Bintree Mill Trout Fishery
Blickling Fishing Club
Bosmere 'Viscount' A.C.
Boulton & Paul A.C.
British Telecom Research A.C.
Broads Angling Strategy Group
Bungay Cherry Tree A.C.
Bushell Matchmen
Cantley Sugar A.C.
Carlton Colville A.C.
Catfield Angling Club
Cawston A.C.
City Of Norwich A.C.
City Works A.C.
Colmans Of Norwich A.C.
Costessey Bush A.C.
Costessey Crown A.C.
Dereham & District A.C.
Diss & Dist A.C.
Dukes A.C.
East Anglian Piscatorial Society
East Ruston A.C.
Eastern Counties Omnibus A.C.
Eastern District Fire Service SAA
Eastern Electricity A.C.
Fakenham A.C.
Farmhouse A.C.
Fenn A.C.
Finn And Lark A.C.
Fleece A.C.
Float & Fly A.C.
Florida A.C.(Florida Shoes)
Framlingham & District A.C.
Freed Man A.C.

George Prior Engineering A.C.
Gipping Angling Preservation
Society
Gipping Valley A.C.
Great Yarmouth And Norfolk
County
Grebes A.C.
Halcyon Lake Fishery
Harleston Wortwell & District
A.A.
Hemsby Viking A.C.
Hoveton Hall A.C.
Jarrolds A.C.
Jubilee A.C.
Kessingland A.C.
Kingfisher (Sheringham) A.C.
Little Plumstead Hospital A.C.
Long Stratton & District A.C.
Lowestoft Sea Angling Society
Lyng And District A.C.
Mackintosh A.C.
Martham & Dist.
May & Baker A.C.
Mulbarton A.C.
Norfolk & Suffolk Flyfishing
Club
Norfolk Anglers Conservation
Association
Norfolk County Council Staff S &
S.C.
Norfolk Flyfishers Club
Norvic A.C.
Norwich & District A.A.
Norwich & District Pike Club
Norwich Disabled A.C.
Norwich Post Office A.C.
Norwich Telecom Area & Civil
Service A.C.
Norwich Union A.C.
Nurse Sports & Social Club
Oddfellows A.C.
Old Catton A.C.
Oulton Broad Piscatorial Society
Press A.C.
Prospect A.C.
Purdis (East Ipswich) A.C.
R.G.Carter A.C.
Richmond A.C.
Romany Rye A.C.

Roosting Hills Trout Fishery
 Rose Valley A.C.
 Salmon And Trout Association
 Saxmundham A.C.
 Sedgwick A.C.
 Shell Fishing Club
 Sheringham & District A.C.
 Shrublands A.C.
 Southwold A.C.
 Spixworth A.C.
 Sportsmans A.C.
 Spring Lake Fishery
 St Andrews A.C.
 Stanley A.C.
 Suffolk County A.A.A.
 Suffolk Flyfishing Club
 Thorpe & District British Legion
 U.G.C.P. A.C.
 University Of East Anglia A.A.C.
 Volunteer A.C.
 Water Run Lakes Fishery
 Wensum A.C.
 Woodbridge & District A.C.
 Wroxham And District A.C.
 Wymondham A.C.
 Ye Olde Thorpe Anglers
 Zenith A.C.

Landscape and archaeology

Acle Lands Trust
 Centre for East Anglian Studies
 Coltishall Commons Trust
 CPRE (Norfolk) & The Norfolk Society
 CPRE (Suffolk) & The Suffolk Society
 Country Landowners Association - Norfolk and Suffolk
 English Heritage (Norfolk)
 English Heritage (Suffolk)
 Norfolk Archaeological Trust
 Norfolk Industrial Archaeology Society
 Norfolk Landscape Archaeology
 Norfolk Windmills Trust
 Suffolk County Council Archaeological Service
 Conservation Team
 Suffolk Institute of Archaeology & History
 Suffolk Local History Council
 The Museum of the Broads
 The Landscape Design Trust

Open Spaces Society

MPs and MEPs

Christopher Beazley, MEP
 Andrew Duff, MEP
 Richard Howitt, MEP
 Bashir Khanbhai, MEP
 Eryl McNally, MEP
 Robert Sturdy, MEP
 Jeffery Titford, MEP
 Geoffrey van Orden, MEP
 Michael Lord, MP C. Suffolk & N. Ipswich
 Anthony Wright, MP Great Yarmouth
 Keith Simpson, MP Mid Norfolk
 Norman Lamb, MP North Norfolk
 Henry Bellingham, MP North West Norfolk
 Ian Gibson, MP Norwich North
 Charles Clarke, MP Norwich South
 Richard Bacon, MP South Norfolk
 Tim Yeo, MP South Suffolk
 Gillian Shepard, MP South West Norfolk
 John Gummer, MP Suffolk Coastal
 Bob Blizzard, MP Waveney
 Richard Spring, MP West Suffolk

Navigation groups and organisations

Anglian Marine Industries Association
 Associated British Ports
 Association of Inland Navigation Authorities
 British Marine Federation
 Broads Hire Boat Federation
 East Anglian Boat Auctions
 East Anglian Waterways Association
 Great Yarmouth Port Authority
 Inland Waterways Association
 National Association of Boat Owners
 Norfolk and Suffolk Boating Association
 Norfolk and Suffolk Pleasure Boat Owners Assoc.
 Norfolk Dayboat Operators Association
 North West Norfolk Sailing Association
 Oulton Broad Users Association
 Residential Boat Owners Association
 Royal Institute of Navigation
 Vintage Wooden Boat Association

Other relevant groups and organisations

Association of British Insurers
Broadland Owners Association
Defence of River Yare
Fisheries Advisory Committee
Division GO-East
Horstead Mill Steering Committee
Norwich Fringe Project
The Crown Estate
Thurne Bungalow Management Co. Ltd.
Whitlingham Charitable Trust
Yare Users Group
Youth Hostel Association
Brundal Riverside Estate Association

Parish Councils

Acle PC
Aldeby PC
Ashby St Mary PC
Ashby with Oby PC
Ashby, Herringfleet & Somerleyton PC
Barnby PC
Barsham & Shipmeadow PC
Barton Turf/Irstead PC
Beccles Town Council
Beighton PC
Belaugh PC
Belton with Browston PC
Blundeston & Flixton PC
Bradwell PC
Bramerton PC
Brampton PC
Broome PC
Brumstead PC
Brundall PC
Bungay Town Council
Burgh Castle PC
Burgh St Peter/Wheatacre PC
Caister-on-Sea PC
Cantley PC
Carleton St Peter PC
Carlton Colville PC
Catfield PC
Chedgrave PC

Claxton PC
Coltishall PC
Croxtwick PC
Dilham PC
Ditchingham PC
Earsham PC
East Ruston PC
Ellingham PC
Filby PC
Fleggburgh PC
Freethorpe PC
Fritton and St Olaves PC
Geldeston PC
Gillingham PC
Haddiscoe PC
Hales with Heckingham PC
Halvergate PC
Hemsby PC
Hickling PC
Honing/Croxtwick PC
Horning PC
Horsey PC
Horstead with Stanninghall PC
Hoveton PC
Ingham PC
Kirby Bedon PC
Langley with Hardley PC
Loddon PC
Ludham PC
Martham PC
Mautby and Runham PC
Mettingham PC
Neatishead PC
Norfolk Association of Parish/Town Councils
North Cove PC
Norton Subcourse PC
Ormesby St Margaret with Scratby PC
Ormesby St Michael PC
Oulton PC
Postwick with Witton PC
Potter Heigham PC
Ranworth PC
Reedham PC
Repps with Bastwick PC

Rockland St Mary with Hellington PC
Rollesby PC
Salhouse PC
Sea Palling & Waxham PC
Smallburgh PC
Somerton (West) PC
South Walsham PC
Stalham Town Council
Stokesby with Herringby PC
Strumpshaw PC
Suffolk Association of Local Councils
Surlingham PC
Sutton PC
Thorpe St Andrew PC
Thurlton PC
Thurne PC
Trowse with Newton PC
Upton with Fishley PC
West Caister PC
Winterton-on-Sea PC
Woodbastwick PC
Worlingham PC
Wroxham PC

Pubs

Barton Angler Country Inn, Irstead
Berney Arms Inn, Berney
Bridge Inn Hotel, Acle
Broads Hotel, Hoveton
Church Farm Country Club, Burgh Castle
Coldham Hall Tavern, Surlingham
Ferry Inn, Horning
Ferry Inn, Reedham
Filby Bridge Restaurant, Filby
Greyhound Inn, Hickling
Hotel Wroxham, Hoveton
Kings Head Inn, Coltishall
Mannings Hotel & Restaurant, Acle
Oaklands Hotel, Norwich
Pleasure Boat Inn, Hickling
Ribs of Beef, Norwich
Sutton Staithe Hotel, Sutton
Swan Inn, Stalham

The Adam & Eve, Norwich
The Angel, Loddon
The Beauchamp Arms, Loddon
The Bell Inn, Salhouse
The Bell Inn, St Olaves
The Bridge House, Norwich
The Broadshaven Tavern, Potter Heigham
The Buck Inn, Norwich
The Compleat Angler, Norwich
The Crown, Haddiscoe
The Dog Inn, Ludham
The Dukes Head, Somerleyton
The Eels Foot Inn, Ormesby
The Ferry Boat Inn, Norwich
The Ferry House, Surlingham
The Ferry Inn, Stokesby
The Fishermans Bar, Burgh Castle
The Fishermans Return, Winterton on Sea
The Fur & Feather, Woodbastwick
The Geldeston Locks Inn, Geldeston
The Grebe, Stalham
The Griffin, Norwich
The Kings Arms, Ludham
The Kings Arms, South Walsham
The Kings Arms, Martham
The Kings Head, Filby
The Kings Head, Ormesby
The Kings Head Hotel, Wroxham
The Kings Head Inn, Acle
The Lion Inn, Potter Heigham
The Loaves and Fishes Inn, Beccles
The Lodge Country House, Salhouse
The Lord Nelson, Reedham
The Maids Head, Stalham
The Maltsters Inn, South Walsham
The Nelson Head, Winterton on Sea
The New Inn, Surlingham
The Old Rectory, Thorpe St Andrew
The Railway Tavern, Reedham
The Railway Tavern, Coltishall
The Reba's Riverside Inn, Acle
The Recruiting Sergeant, Horstead
The Red House, Cantley

The Red Lion, Norwich
The Red Lion, Coltishall
The Rising Sun, Coltishall
The Rivergarden, Norwich
The Rushcutters, Norwich
The Ship, Reedham
The Ship Inn, South Walsham
The Swan Hotel, Loddon
The Swan Hotel, Horning
The Three Feathers, Norwich
The Victoria Inn, Martham
The Waveney Inn, Oulton Broad
The Wherry, Loddon
The White Horse, Loddon
The White Horse, Upton
The White Horse Inn, Neatishead
The Woods End Tavern, Bramerton
The Yare, Brundall
Townhouse Hotel, Norwich
White Horse, Brundall

Sailing interests and sailing clubs

Acle Sailing Club
Barton Broad Open Regatta committee
Beccles Amateur Sailing Club
Bittern Owners Association
Broads One Design
Brundall Motor Yacht Club
Broads Radio Yacht Club
Buckenham Sailing Club
Carrow Yacht Club
Coldham Hall Sailing Club
East Anglian Cruising Club
Genesis Fundraisers
Great Yarmouth and Gorleston Sailing Club
Green Wyvern Yachting Club
Herts School Sailing Base
Hickling Broad Regatta Committee
Hickling Broad Sailing Club
Hickling Windsurfing Club
Horning Sailing Club
Lady Yacht Club
Nancy Oldfield Trust
N&S Broads Yacht Owners Association
Norfolk Schools Sailing Association

Norfolk Broads Yacht Club
Norfolk Wherry Trust
North West Norfolk Sailing Association
Northern Rivers Sailing Club
Norwich Frostbite Sailing Club
River Cruiser Class
Rollesby Broad Sailing Club
Royal Norfolk and Suffolk Yacht Club
Royal Yachting Association
Snowflake Sailing Club
Waveney and Oulton Broad Yacht Club
Waveney One Design
Yare Boat Club
Yare Sailing Club
Yare Valley Sailing Club

Sport and Recreation

BASC
British Orienteering Federation
British Water Ski
East Sports Board
Federation of Eastern Sport
Alde & Ore Wildfowlers
Beccles Wildfowlers
Great Yarmouth Wildfowlers
North Suffolk Wildfowlers
Norwich Wildfowlers
Rockland Broad Wildfowlers
Suffolk County AAA
YCS Outdoor Education Programme
The Horstead Centre
The Ramblers Association

Tourism

King's Lynn /West Norfolk, Tourism Manager
British Holiday & Home Park Association
Broadland and East Suffolk Tourism Assoc.
East of England Tourist Board
EETB Norfolk Director
English Tourism Council
Great Yarmouth Tourist Authority
Norwich Area Tourism Agency
Norfolk Holiday Cottages Association
Norfolk Tourism Management Partnership
Norwich Tourist Information Centre
South Norfolk Tourism Forum

Utilities

24Seven

Anglian Water Plc

Highways Agency

Powergen Renewables

Railtrack Community Relations - East Anglia

Transco - East Anglia

Essex and Suffolk Water Plc